

Activity at the facility will look a little different this year – please make note of the changes.

HOP will have a reduced capacity of 66 patrons to ensure physical distancing can be maintained.

Please listen to our Social Distancing Influencer as they are there for your and our safety. Patrons who do not follow direction will be asked to leave the facility.

Public - 90 minute blocks and Lane Swim - 30 minute blocks are posted Weekdays through the online booking system daily at 7:30am. The Weekend schedule and online booking is posted Friday at noon.

Patrons who are sick will be denied entry. If you are ill, stay home.

Expect non-contact health and exposure screening at arrival. Patrons will be required to complete the HOP Log-In Screening Form and HOP Wavier.

Arrive in your clean swimming attire. Change rooms and Lockers will remain closed for changing. Carry all personal belongings with you to the deck area so they are for available for departure. At the end of booked swim patrons must exit and shower/change at home. Washrooms will be available.

Remain socially distanced upon arrival and a staff member will check you in as quickly as possible.

Please follow posted signage to sign in and to the deck.

Please read all signage around the pool area and follow all rules posted. Patrons will enter through Change Room A and Exit through Change Room B. Change rooms are Unisex.

Social distancing must be maintained, including in the water. Please follow the arrows for traffic flow.

Pool toys will not be provided this year.

Families are encouraged to bring their own PFDs. HOP will have some to borrow and when use is complete, they must be placed in the USED bin so they can be sanitized.

The mandatory pre swim shower is located on the pool deck.

Enhanced first aid and lifeguard rescue procedures will be in place.

We encourage patrons to wear face coverings on the pool deck. We follow the City of Calgary Face Covering Bylaw and they should be worn at all times when in the building. Face coverings may not be worn in the water.

A parent must accompany their child in the water to assist for Red Cross Preschool and SK 1 to 4 levels. The instructor must maintain social distancing and cannot offer physical support to your child. SK 7 -10 swimmers must also maintain social distancing from each other and the instructor. Instruction will be conducted from the pool deck for all levels. The schedule and online booking information will be posted once available.

To provide visual cues to promote social distancing, we will be placing lawn chairs around the pool deck to indicate where each cohort or person may sit. Please DO NOT move the chairs.

Please be kind and patient with staff and other patrons. We are all doing the best we can.

We will actively monitor the pool and guidelines throughout the summer and may modify procedures as necessary