



Activity at HOP is a little different this year. Please note the changes:

- Patrons who are sick will be denied entry. **If you are ill, stay home.**
- HOP will have a reduced capacity of 66 patrons to ensure physical distancing can be maintained.
- Public Swim times are 90-minute pre-booked blocks to help ensure access for all who wish to swim. Lane Swim is 30-minute pre-booked blocks. Schedule and online booking information can be found on the Home page of the pool website.
- Weekday swim times are posted daily at 7:30am for that day's availability.
- Weekend (Saturday and Sunday) times are posted Fridays at noon.
- Each patron will be expected to complete our Wavier and Health Screening document. Completing it in advance will help us move the admissions line a little faster. (can be downloaded from website)
- Arrive in your clean swimming attire. Change rooms and Lockers are closed for changing. Carry all personal belongings with you to the deck area so they are for available for departure. At the end of booked swim patrons must exit and shower/change at home.
- Upon arrival, remain socially distanced and a staff member will check you in as quickly as possible. In order to help reduce the opportunity of virus spread bring only necessary items with you to the pool.
- Please read all signage around the pool area and follow all rules posted. Traffic flow will be one direction through Change Room A (ENTRY) and one direction out through the Change Room B (EXIT). These areas are Unisex.
- Social distancing must be maintained, including in the water.
- Pool toys will not be provided. Families may bring their own PFDs and noodles.
- Please use the on deck shower before entering the water.
- Enhanced first aid and lifeguard rescue procedures will be in place.
- We have Social Distancing Influencers/Cleaning staff onsite. Please respect their work. Patrons who repeatedly ignore staff direction will be asked to leave the facility. No refunds will be provided.
- We follow the City of Calgary Face Covering Bylaw. Face coverings should be worn at all times when in the building. For safety, face coverings may not be worn in the water.
- A parent must accompany their child in the water to assist Red Cross Preschool and SK 1 to 4 participants. The instructor must maintain social distancing and cannot offer physical support to your child. SK 5 -10 swimmers must also maintain social distancing from each other and the instructor. Instruction will be conducted from the pool deck for all levels.

Please be kind and patient with staff and other patrons. We are all doing the best we can. We will actively monitor the guidelines throughout the summer and will modify procedures as necessary.